

Ministry of Health and Long-Term Care

Inspection Report under the Long-Term Care Homes Act, 2007

Ministère de la Santé et des Soins de longue durée

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

Health System Accountability and Performance

Date(s) of inspection/Date(s) de

Performance Improvement and Compliance Branch

Division de la responsabilisation et de la performance du système de santé Direction de l'amélioration de la performance et de la conformité

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Date(s) of inspection/Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/Genre d'inspection
Dec 14, 15, 2011; Jan 5, 2012	2011_095105_0026	Complaint
Licensee/Titulaire de permis		
CORPORATION OF THE COUNTY C 77722A London Rd, R R 5, CLINTON Long-Term Care Home/Foyer de so	, ON, N0M-1L0	
HURONVIEW HOME FOR THE AGE R. R. #5, LOT 50, CON 1, MUNICIPA	D <u>LITY OF HURON EAST, CLINTON, ON,</u>	NOM-1LO
Name of Inspector(s)/Nom de l'insp	ecteur ou des inspecteurs	
JUNE OSBORN (105)		
ſ	nspection Summary/Résumé de l'insp	ection

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with the Assistant Administrator, the Director of Care, the RAI co-ordinator, and 1 registered nurse.

During the course of the inspection, the inspector(s) completed a medical record review, and staff interviews.

The following Inspection Protocols were used during this inspection: Skin and Wound Care

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON	I-RESPECT DES EXIGENCES
Legend WN - Written Notification	Legendé WN - Avis écrit
VPC - Voluntary Plan of Correction	VPC – Plan de redressement volontaire
CO — Compliance Order	DR – Alguillage au directeur CO – Ordre de conformité
WAO – Work and Activity Order	WAO – Ordres : travaux et activités



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Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le non-respect des exigences de la Loi de 2007 sur les fovers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 6. Plan of care Specifically failed to comply with the following subsections:

- s. 6. (1) Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out.
- (a) the planned care for the resident;
- (b) the goals the care is intended to achieve; and
- (c) clear directions to staff and others who provide direct care to the resident. 2007, c. 8, s. 6 (1).
- s. 6. (10) The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time when,
- (a) a goal in the plan is met;
- (b) the resident's care needs change or care set out in the plan is no longer necessary; or
- (c) care set out in the plan has not been effective. 2007, c. 8, s. 6 (10).

Findings/Faits saillants:

- 1. Record review revealed the resident had a significant change in health status. The plan of care was not updated to reflect this. [LTCHA,2007S.O.2007,c.8,s.6(10)(b)]
- 2. The plan of care was not updated, therefore, it does not provide clear direction to staff to address the resident's current needs.

[LTCHA,2007S.O.2007,c.8,s.6(1)(c)]

Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance, to be implemented voluntarily.

WN #2: The Licensee has failed to comply with O.Reg 79/10, s. 50. Skin and wound care



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Specifically failed to comply with the following subsections:

- s. 50. (2) Every licensee of a long-term care home shall ensure that,
- (a) a resident at risk of altered skin integrity receives a skin assessment by a member of the registered nursing staff,
- (i) within 24 hours of the resident's admission,
- (ii) upon any return of the resident from hospital, and
- (iii) upon any return of the resident from an absence of greater than 24 hours;
- (b) a resident exhibiting altered skin integrity, including skin breakdown, pressure ulcers, skin tears or wounds,
- (i) receives a skin assessment by a member of the registered nursing staff, using a clinically appropriate assessment instrument that is specifically designed for skin and wound assessment,
- (ii) receives immediate treatment and interventions to reduce or relieve pain, promote healing, and prevent infection, as required,
- (iii) is assessed by a registered dietitian who is a member of the staff of the home, and any changes made to the resident's plan of care relating to nutrition and hydration are implemented, and
- (iv) is reassessed at least weekly by a member of the registered nursing staff, if clinically indicated;
- (c) the equipment, supplies, devices and positioning aids referred to in subsection (1) are readily available at the home as required to relieve pressure, treat pressure ulcers, skin tears or wounds and promote healing; and (d) any resident who is dependent on staff for repositioning is repositioned every two hours or more frequently as required depending upon the resident's condition and tolerance of tissue load, except that a resident shall only be repositioned while asleep if clinically indicated. O. Reg. 79/10, s. 50 (2).

Findings/Faits saillants:

1. Record review revealed a head to toe assessment was not completed upon return from the hospital.[O.Reg.79/10 50 (2)(a)(ii)]

Issued on this 5th day of January, 2012

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

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