



Ministry of Health and
Long-Term Care

Ministère de la Santé et des
Soins de longue durée

Inspection Report under
the Long-Term Care
Homes Act, 2007

Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée

Health System Accountability and
Performance Division
Performance Improvement and
Compliance Branch

Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la
performance et de la conformité

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Dec 23, 2013	2013_266527_0003	S-000394- 13, S- 0003950-13	Follow up

Licensee/Titulaire de permis

BOARD OF MANAGEMENT OF THE DISTRICT OF NIPISSING EAST
400 Olive St., NORTH BAY, ON, P1B-6J4

Long-Term Care Home/Foyer de soins de longue durée

CASSELLHOLME
400 OLIVE STREET, NORTH BAY, ON, P1B-6J4

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

KATHLEEN MILLAR (527)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Follow up inspection.

This inspection was conducted on the following date(s): December 9, 10, and 11, 2013.

The following logs were reviewed as part of the Follow-up Inspection: Log # S-000394-13 and S-000395-13.

During the course of the inspection, the inspector(s) spoke with Chief Executive Officer (CEO), Director of Clinical Services (DOC), Manager of Human Resources, Behavioural Support Officer (BSO), Personal Support Workers (PSW), Registered Practical Nurses (RPN), and Registered Nurses (RN)/Supervisors of Clinical Services.

During the course of the inspection, the inspector(s) conducted a walk-through of the home areas and various common areas, observed care provided to residents in the home, reviewed policies and procedures, reviewed training/educational records, and reviewed resident health care records.

**The following Inspection Protocols were used during this inspection:
Prevention of Abuse, Neglect and Retaliation**

There are no findings of Non-Compliance as a result of this inspection.



NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.) The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD. Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**THE FOLLOWING NON-COMPLIANCE AND/OR ACTION(S)/ORDER(S) HAVE BEEN COMPLIED WITH/
LES CAS DE NON-RESPECTS ET/OU LES ACTIONS ET/OU LES ORDRES SUIVANT SONT MAINTENANT CONFORME AUX EXIGENCES:**

**COMPLIED NON-COMPLIANCE/ORDER(S)
REDRESSEMENT EN CAS DE NON-RESPECT OU LES ORDERS:**



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REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / NO DE L'INSPECTION	INSPECTOR ID #/ NO DE L'INSPECTEUR
LTCHA, 2007 S.O. 2007, c.8 s. 24.	WN	2011_054133_0028	527
LTCHA, 2007 S.O. 2007, c.8 s. 24.	WN	2012_051106_0011	527
LTCHA, 2007 S.O. 2007, c.8 s. 24.	WN	2013_211106_0015	527
LTCHA, 2007 S.O. 2007, c.8 s. 24. (1)	CO #001	2013_211106_0015	527
O.Reg 79/10 s. 96.	WN	2013_211106_0015	527
O.Reg 79/10 s. 96.	WN	2012_051106_0011	527
O.Reg 79/10 s. 96.	CO #002	2013_211106_0015	527

Issued on this 24th day of December, 2013

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Kathleen Mylar (ID #527)