

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**

609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

**Public Report**

**Report Issue Date:** December 15, 2025

**Inspection Number:** 2025-1242-0005

**Inspection Type:**

Critical Incident

**Licensee:** Caressant-Care Nursing and Retirement Homes Limited

**Long Term Care Home and City:** Caressant Care Arthur Nursing Home, Arthur

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): December 10 - 11, 15, 2025

The following intake(s) were inspected:

-Intake: #00160714 related to responsive behaviours.

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home  
Responsive Behaviours

**INSPECTION RESULTS**

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings

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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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of non-compliance.