

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District
5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

Public Report

Report Issue Date: January 28, 2026

Inspection Number: 2026-1536-0001

Inspection Type:
Critical Incident

Licensee: City of Toronto

Long Term Care Home and City: Castleview Wychwood Towers, Toronto

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 22, 26-28, 2026

The following intake(s) were inspected in this Critical Incident System (CIS) inspection:

-Intake: #00165870 (CIS #M510-000069-25) was related to falls prevention and management

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Plan of Care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (7)

Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

A resident did not have multiple strategies in place as specified in their plan of care related to falls prevention and management.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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Sources: Observation of the resident; Review of the resident's clinical records;
Interviews with multiple staff members.