



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**

**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

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## **Public Copy/Copie du public**

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<b>Report Date(s) / Date(s) du rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Nov 3, 2016	2016_286547_0030	018136-16	Follow up

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### **Licensee/Titulaire de permis**

REVERA LONG TERM CARE INC.  
55 STANDISH COURT 8TH FLOOR MISSISSAUGA ON L5R 4B2

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### **Long-Term Care Home/Foyer de soins de longue durée**

MONTFORT  
705 Montreal Road OTTAWA ON K1K 0M9

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### **Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

LISA KLUKE (547)

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## **Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Follow up inspection.**

**This inspection was conducted on the following date(s): October 31 and November 1, 2016**

**This follow-up inspection of the compliance order #001, inspection # 2016\_381592\_0010 related to s.8(1) whereby the licensee did not follow their policies regarding Medication Administration, Management of Narcotic and Controlled Drugs and Self-Administration of Medication.**

**During the course of the inspection, the inspector(s) spoke with residents, resident families, Personal Support Workers (PSW), Registered Practical Nurses (RPN), Registered Nurses (RN), the home's Educator, the Assistant Director of Care (ADOC), the Director of Care (DOC) and the Executive Director.**

**At the time of the inspection, the inspector reviewed resident health care files and observed aspects of resident care. The inspector observed medication administration passes, medication cart systems and narcotic boxes. The inspector reviewed the accompanied narcotic control books for each home area. The inspector reviewed the following Licensee policy and procedures: Administration de Medicaments in place as of August 31, 2016, Gestion des Stupefiants et des Medicaments Controles last revised August 2012, Auto-Administration de Medicaments last revised August 2012, and the home's pharmacy provider policy and procedure Elimination de Medicaments-Timbres Transdermiques last revised July 2014. The Plan of correction related to this order was reviewed including the employee education, training and auditing records.**

**The following Inspection Protocols were used during this inspection:  
Medication**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**



**The following previously issued Order(s) were found to be in compliance at the time of this inspection:**

**Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:**

<b>REQUIREMENT/ EXIGENCE</b>	<b>TYPE OF ACTION/ GENRE DE MESURE</b>	<b>INSPECTION # / DE L'INSPECTION</b>	<b>NO</b>	<b>INSPECTOR ID #/ NO DE L'INSPECTEUR</b>
O.Reg 79/10 s. 8.	WN	2015_286547_0021		547
O.Reg 79/10 s. 8.	WN	2016_381592_0010		547
O.Reg 79/10 s. 8. (1)	CO #001	2016_381592_0010		547



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

Issued on this 3rd day of November, 2016

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**