



Ministry of Health and Long-Term Care

Ministère de la Santé et des Soins de longue durée

Inspection Report under the Long-Term Care Homes Act, 2007

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

Health System Accountability and Performance Division Performance Improvement and Compliance Branch Division de la responsabilisation et de la performance du système de santé Direction de l'amélioration de la performance et de la conformité

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Table with 3 columns: Date(s) of Inspection, Inspection No, Type of Inspection. Row 1: May 1, 18, Jun 1, 13, 2012; 2012_069170_0011; Critical Incident

Licensee/Titulaire de permis

CHARTWELL MASTER CARE LP 100 Milverton Drive, Suite 700, MISSISSAUGA, ON, L5R-4H1

Long-Term Care Home/Foyer de soins de longue durée

CHATEAU GARDENS AYLMER LONG TERM CARE CENTRE 465 TALBOT STREET WEST, AYLMER, ON, N5H-1K8

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

DIANNE WILBEE (170)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Critical Incident inspection.

During the course of the inspection, the inspector(s) spoke with the Regional Director, Administrator, Business Manager and Registered Practical Nurse.

During the course of the inspection, the inspector(s) reviewed residents' health records, reviewed applicable policies and procedures and reviewed internal investigation information.

PLEASE NOTE: One non-compliance was found related to the Licensee's failure to identify on the Critical Incident Report the long-term action to correct the situation and prevent recurrence. This non-compliance [O.Reg. 79/10, s.104.(1)4.ii] was issued in Inspection #2012_069170_0010, conducted May 1, 2012, and is contained in the Report of that inspection.

The following Inspection Protocols were used during this inspection:

~~There are no findings of Non-Compliance as a result of this inspection.~~ DW #170

NON-COMPLIANCE / NON-RESPECT DES EXIGENCES



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Legend WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	Legendé WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 13th day of June, 2012

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Dianne Kilbee #170