

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District
5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

Public Report

Report Issue Date: March 31, 2026

Inspection Number: 2026-1538-0003

Inspection Type:
Proactive Compliance Inspection

Licensee: City of Toronto

Long Term Care Home and City: Cummer Lodge, North York

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: March 25, 26, 27, 30, 31, 2026

The following intake was inspected:

- Intake: #00173757 - Proactive Compliance Inspection

The following **Inspection Protocols** were used during this inspection:

Food, Nutrition and Hydration
Safe and Secure Home

INSPECTION RESULTS

WRITTEN NOTIFICATION: Plan of care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (1) (a)

Plan of care

s. 6 (1) Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out,

- (a) the planned care for the resident;

A resident was observed with a personal assistance services device (PASD). The

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resident's written plan of care did not include the use of this PASD.

Sources: Observation, the resident's clinical records and an interview with a registered practical nurse.

WRITTEN NOTIFICATION: Plan of care

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (7)

Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

A resident's plan of care indicated they were to receive specified amounts of fluid at meals and snacks as well as a nutritional supplement post meals. Observations over two days revealed the resident was provided less fluid than planned and no nutritional supplement after a meal.

Sources: Observations, a resident's care plan, physicians' orders, progress notes and interviews with a registered dietitian and other staff.