

Original Public Report

Report Issue Date June 13, 2022
Inspection Number 2022_1072_0001
Inspection Type
 Critical Incident System Complaint Follow-Up Director Order Follow-up
 Proactive Inspection SAO Initiated Post-occupancy
 Other _____

Licensee
Extendicare (Canada) Inc.

Long-Term Care Home and City
Extendicare Bayview, North York

Lead Inspector
Wing-Yee Sun (708239)

Inspector Digital Signature

Additional Inspector(s)
Inspector #643 (Adam Dickey) was also present as an assessing mentor during this inspection.

INSPECTION SUMMARY

The inspection occurred on the following date(s): June 6-9, 2022.

The following intake(s) were inspected:

- Intake #018231-21, Critical Incident System (CIS) #2460-000019-21 related to plan of care.

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control (IPAC)
- Medication Management
- Safe and Secure Home

INSPECTION RESULTS

WRITTEN NOTIFICATION AIR TEMPERATURE

NC#01 Written Notification pursuant to FLTCA, 2021, s. 154(1)1

Non-compliance with: O. Reg. 246/22, s. 24 (4)

The licensee has failed to ensure that for the 87 resident bedrooms that were not served by air conditioning, the temperatures were measured and documented in writing once a day in the afternoon between 12 p.m. and 5 p.m.

Rationale and Summary

The home measured and documented the temperatures in eight resident bedrooms daily. Three of these resident bedrooms were not served by air conditioning. The home's floor plan that outlined the resident bedrooms with and without air conditioning units installed, identified that there were 87 resident bedrooms not served by air conditioning.

A Maintenance staff reported they selected 10 resident bedrooms randomly for the temperature to be measured daily. These temperatures were not reflected in the home's log for Indoor Air Temperature. The Environmental Services Manager (ESM) reported the temperature of the 87 resident bedrooms not served by air conditioning were not measured and documented daily.

Failure to ensure temperatures were measured and documented daily in all resident bedrooms not serviced by air conditioning had the potential to increase the residents' risk of heat related illness.

Sources: Home's Daily Log for Indoor Air Temperature from May 2-June 5, 2022, Temperature Report – Hourly High Temperatures from June 1-7, 2022, Floor Plan identifying resident bedrooms with and without air conditioning units, and interviews with a Maintenance staff and ESM.