



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
September 9, and 28 2010	2010_169_2847_09Sep111554	Complaint H-01177
Licensee/Titulaire		
Extendicare (Canada) Inc., 3000 Steeles Avenue East, Suite 700, Markham ON, L3R 9W2. FAX 905 470 5588		
Long-Term Care Home/Foyer de soins de longue durée		
Extendicare Brampton, 7891 McLaughlin Road, Brampton, ON L6Y5H8 FAX 905 459 5625		
Name of Inspector(s)/Nom de l'inspecteur(s)		
Yvonne Walton #169		
Inspection Summary/Sommaire d'inspection		

The purpose of this inspection was to conduct a complaint inspection related to allegations of abuse.

During the course of the inspection, the inspector spoke with: Administrator and Director of Care.

During the course of the inspection, the inspector: Interviewed the Administrator and Director of Care, observed the resident and conducted a clinical review.

The following Inspection Protocol was used during this inspection: Dignity, choice and privacy protocol.

Findings of Non-Compliance were found during this inspection. The following action was taken:

[3] WN
[3] VPC

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1 : The licensee has failed to comply with LTCHA, 2007, S.O. 2007, c.8, s.3(1)1

3(1) Every Licensee of a long-term care home shall ensure that the following rights of residents are fully respected and promoted: (1) Every resident has the right to be treated with courtesy and respect and in a way that fully recognizes the resident's individuality and respects the resident's dignity.

Findings:

An inspection was conducted due to allegations of abuse by the staff toward a resident. During the inspection, evidence was provided that supported the resident was not treated with courtesy and respect and in a way that fully recognizes the resident's individuality and respects the resident's dignity.

Inspector ID #:	169
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Additional Required Actions

VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance that ensures the following: rights of residents are fully respected and promoted, including the right to be treated with courtesy and respect and in a way that fully recognizes the resident's individuality and respects the resident's dignity, to be implemented voluntarily.

WN#2 The licensee has failed to comply with LTCA, 2007, S.O. 2007, c.8, s3(1)3
3(1) Every licensee of a long-term care home shall ensure that the following rights of residents are fully respected and promoted: (3) Every resident has the right to be protected from abuse.

Findings:

An inspection was conducted due to allegations of abuse by the staff toward a resident. During the inspection, evidence was provided that demonstrated the rights of the resident were not fully respected and promoted: The resident was not protected from abuse.

Inspector ID #:	169
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Additional Required Actions

VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance that ensures that the following rights of residents are fully respected and promoted including the right to be protected from abuse, to be implemented voluntarily.

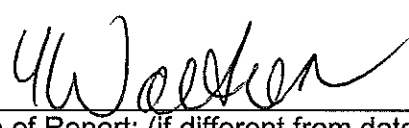
WN #3 The licensee has failed to comply with O.Reg. 79/10, s.36

36 Every Licensee of a long-term care home shall ensure that staff uses safe transferring and positioning devices or techniques when assisting residents.

Findings:

An inspection was conducted due to allegations of mistreatment of a resident by staff. Evidence provided during the inspection demonstrated the resident was not positioned in bed using safe techniques.

Inspector ID #:	169
Additional Required Actions: VPC - pursuant to the <i>Long-Term Care Homes Act, 2007</i> , S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance ensure that staff use safe transferring and positioning devices or techniques when assisting residents, to be implemented voluntarily.	

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
Title: _____ Date: _____	 Date of Report: (if different from date(s) of inspection).