

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District
5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

Public Report

Report Issue Date: January 27, 2026

Inspection Number: 2026-1054-0001

Inspection Type:
Critical Incident

Licensee: Extendicare (Canada) Inc.

Long Term Care Home and City: Extendicare Guildwood, Scarborough

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 20, 21, 22, 23, 27, 2026

The inspection occurred offsite on the following date(s): January 15, 2026

The following intake(s) were completed in this Critical Incident (CI) inspection:

- Intake: #00163635/CI#2164-000042-25 and Intake: #00166316/CI#2164-000047-25 - were related to infection prevention and control
- Intake: #00167376/CI#2164-000001-26 - was related to prevention of abuse and neglect.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Prevention of Abuse and Neglect

INSPECTION RESULTS

WRITTEN NOTIFICATION: Skin and Wound

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

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Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (i)

Skin and wound care

s. 55 (2) Every licensee of a long-term care home shall ensure that,
(b) a resident exhibiting altered skin integrity, including skin breakdown, pressure injuries, skin tears or wounds,
(i) receives a skin assessment by an authorized person described in subsection (2.1), using a clinically appropriate assessment instrument that is specifically designed for skin and wound assessment,

The resident sustained an injury. A skin and wound assessment was not completed at the time the injury first developed.

Sources: Review of resident's clinical records, investigation notes, skin assessments and wound guidelines and interview with RN.

WRITTEN NOTIFICATION: Infection Prevention and Control

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)

Infection prevention and control program

s. 102 (2) The licensee shall implement,
(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

In accordance with Additional Requirement 9.1 (d) under the Infection Prevention and Control (IPAC) Standard for Long-Term Care Homes, (April 2022, revised September 2023), staff did not apply proper personal protective equipment (PPE).

A resident was on additional precautions when providing care. It was observed that Personal Support Worker (PSW) did not wear the appropriate PPE while providing care to the resident.

Sources: Observations, review of IPAC Standards, interview with PSW.