



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prevue le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

Hamilton Service Area Office  
119 King Street West, 11<sup>th</sup> Floor  
Hamilton ON L8P 4Y7

Bureau régional de services de Hamilton  
119, rue King Ouest, 11<sup>ième</sup> étage  
Hamilton ON L8P 4Y7

**Ministère de la Santé et des Soins de  
longue durée**

Telephone: 905-546-8294  
Facsimilie: 905-546-8255

Téléphone: 905-546-8294  
Télécopieur: 905-546-8255

Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la  
conformité

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<b>Date(s) of inspection/Date de l'inspection</b> January 18 and 19, 2011	<b>Inspection No/ d'inspection</b> 2011_192_2858_18Jan112929	<b>Type of Inspection/Genre d'inspection</b> Complaint H - 02743
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**Licensee/Titulaire**  
Extencicare (Canada) Inc., 3000 Steeles Avenue East, Suite 700, Markham, ON, L3R 9W2

**Long-Term Care Home/Foyer de soins de longue durée**  
Extencicare Hamilton, 90 Chedmac Drive, Hamilton, ON, L9C 7S6

**Name of Inspector(s)/Nom de l'inspecteur(s)**  
Debora Saville Nursing Inspector #192

**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct a complaint inspection.

During the course of the inspection, the inspector spoke with: The Administrator and Director of Care, Registered Nurses, Registered Practical Nurses, Personal Support Workers and residents.

During the course of the inspection, the inspector: Reviewed personal health information, policy and procedure.

The following Inspection Protocols were used during this inspection: Prevention of Abuse, Neglect and Retaliation.

There are no findings of Non-Compliance as a result of this inspection.

<b>Signature of Licensee or Representative of Licensee</b> <b>Signature du Titulaire du représentant désigné</b>	<b>Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.</b>
<b>Title:</b>	<i>Debora Saville</i>
<b>Date:</b>	<b>Date of Report: (if different from date(s) of inspection).</b> <i>March 17, 2011</i>