

Public Report

Report Issue Date: November 6, 2025

Inspection Number: 2025-1071-0008

Inspection Type:
Critical Incident

Licensee: Extendicare (Canada) Inc.

Long Term Care Home and City: Extendicare Oshawa, Oshawa

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 6, 2025

The following intake(s) were inspected:

- ▯ Intake: #00160772 - Improper care of resident fall resulting in hospital transfer.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Falls prevention and management

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 54 (2)

Falls prevention and management

s. 54 (2) Every licensee of a long-term care home shall ensure that when a resident has fallen, the resident is assessed and that a post-fall assessment is conducted using a clinically appropriate assessment instrument that is specifically designed for falls. O. Reg. 246/22, s. 54 (2); O. Reg. 66/23, s. 11.

The Homes Post fall policy directed registered staff to complete post falls assessment

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District
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for residents, specifically if the fall was unwitnessed or injury occurred , the registered staff were to start head-injury hourly for four hours . Resident experienced an unwitnessed fall and sustained an injury. Resident was not assessed hourly overnight as part of the home's head-injury routine. The following morning, the resident was found unresponsive by the registered practical nurse (RPN) on duty. As a result, the resident required medical transfer .

Sources: LTCH investigation Files, Resident clinical records, Interview with RPN.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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