



**Ministry of Health and  
Long-Term Care**  
**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**  
**Rapport d'inspection  
prévus le Loi de 2007 les  
foyers de soins de longue**

**Health System Accountability and Performance  
Division**  
**Performance Improvement and Compliance Branch**  
**Division de la responsabilisation et de la  
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**Public Copy/Copie du public**

<b>Date(s) of inspection/Date(s) de l'inspection</b>	<b>Inspection No/ No de l'inspection</b>	<b>Type of Inspection/Genre d'inspection</b>
Oct 21, 25, Nov 14, 2011	2011_050151_0014	Critical Incident

**Licensee/Titulaire de permis**

EXTENDICARE NORTHWESTERN ONTARIO INC  
333 York Street, SUDBURY, ON, P3E-4S4

**Long-Term Care Home/Foyer de soins de longue durée**

EXTENDICARE YORK  
333 YORK STREET, SUDBURY, ON, P3E-5J3

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

MONIQUE BERGER (151)

**Inspection Summary/Résumé de l'inspection**



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The purpose of this inspection was to conduct a Critical Incident inspection.

During the course of the inspection, the inspector(s) spoke with - Administrator

- Director of Care
- Assistant Director of Care
- Nurse Manager
- Registered Staff (RNs and RPNs)
- Personal Support Workers (PSWs)
- RAI/MDS Coordinator
- Residents
- Families/visitors

During the course of the inspection, the inspector(s) - Directly observed the delivery of care and services to residents.

- Conducted daily walk-through the of home
- Reviewed records identifying residents assessed as high risk of falls
- Reviewed policies and procedures manuals,
- Reviewed Falls Management Program,
- In reference to falls management, reviewed staff education held in the last year,
- Reviewed resident health care records,
- Reviewed head injury protocol,
- Reviewed staffing patterns for RNs, RPNs and Personal Support Workers (PSWs)

The following Inspection Protocols were used during this inspection:

Falls Prevention

There are no findings of Non-Compliance as a result of this inspection.

**NON-COMPLIANCE / NON-RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification  VPC – Voluntary Plan of Correction  DR – Director Referral  CO – Compliance Order  WAO – Work and Activity Order</p>	<p>Legendé</p> <p>WN – Avis écrit  VPC – Plan de redressement volontaire  DR – Aiguillage au directeur  CO – Ordre de conformité  WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

Issued on this 14th day of November, 2011



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**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

*Monique G. Berger (151)*