

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District
33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report

Report Issue Date: December 4, 2025

Inspection Number: 2025-1553-0008

Inspection Type:

Complaint

Critical Incident

Licensee: The Corporation of the County of Northumberland

Long Term Care Home and City: Golden Plough Lodge, Cobourg

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 25 - 27, 2025 and December 1 - 4, 2025

The inspection occurred offsite on the following date(s): November 28, 2025

The following intake(s) were inspected:

- Intake related to a fall of a resident with injury
- Intake related to an anonymous complaint
- Intake related to improper care of a resident

The following **Inspection Protocols** were used during this inspection:

Reporting and Complaints
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Integration of assessments, care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (4) (a)

Plan of care

s. 6 (4) The licensee shall ensure that the staff and others involved in the different aspects of care of the resident collaborate with each other,

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District
33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

(a) in the assessment of the resident so that their assessments are integrated and are consistent with and complement each other; and

Nursing staff failed to collaborate with the Physician/NP regarding a resident's change in condition. Seven progress note entries indicated the decline in health status of a resident and no one took action until a later date when the PSW alerted the RPN to the resident being unresponsive.

Sources: Review of a resident health records, Critical Incident Report, interviews with staff, review of the homes Medical Assessment Policy, Diabetes Management-Hyperglycemia Policy and Policy for Medical Assessments.



Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

Central East District
33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702