

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central East District**

33 King Street West, 4th Floor  
Oshawa, ON, L1H 1A1  
Telephone: (844) 231-5702

**Public Report****Report Issue Date:** December 4, 2025**Inspection Number:** 2025-1553-0008**Inspection Type:**

Complaint  
Critical Incident

**Licensee:** The Corporation of the County of Northumberland**Long Term Care Home and City:** Golden Plough Lodge, Cobourg**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): November 25 - 27, 2025 and December 1 - 4, 2025

The inspection occurred offsite on the following date(s): November 28, 2025

The following intake(s) were inspected:

- Intake related to a fall of a resident with injury
- Intake related to an anonymous complaint
- Intake related to improper care of a resident

The following **Inspection Protocols** were used during this inspection:

Reporting and Complaints  
Falls Prevention and Management

**INSPECTION RESULTS****WRITTEN NOTIFICATION: Integration of assessments, care**

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: FLTCA, 2021, s. 6 (4) (a)**

Plan of care

s. 6 (4) The licensee shall ensure that the staff and others involved in the different aspects of care of the resident collaborate with each other,

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(a) in the assessment of the resident so that their assessments are integrated and are consistent with and complement each other; and

Nursing staff failed to collaborate with the Physician/NP regarding a resident's change in condition. Seven progress note entries indicated the decline in health status of a resident and no one took action until a later date when the PSW alerted the RPN to the resident being unresponsive.

**Sources:** Review of a resident health records, Critical Incident Report, interviews with staff, review of the homes Medical Assessment Policy, Diabetes Management-Hyperglycemia Policy and Policy for Medical Assessments.



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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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