

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

North District  
159 Cedar St, Suite 403  
Sudbury, ON, P3E 6A5  
Telephone: (800) 663-6965

## Public Report

**Report Issue Date:** October 24, 2025

**Inspection Number:** 2025-1407-0005

**Inspection Type:**  
Critical Incident

**Licensee:** St. Joseph's Care Group

**Long Term Care Home and City:** Hogarth Riverview Manor, Thunder Bay

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 20 - 24, 2025

The following intake(s) were inspected:

- Two intakes related to improper/incompetent care of a resident.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services  
Prevention of Abuse and Neglect

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Transferring and positioning techniques

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 40**

Transferring and positioning techniques

s. 40. Every licensee of a long-term care home shall ensure that staff use safe transferring and positioning devices or techniques when assisting residents.

The license failed to ensure that staff used safe transferring and positioning techniques when assisting a resident.

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**Sources:** A resident's health records; Long-Term Care Home's (LTCH) investigation file; LTCH policy titled "Mechanical Lifts Procedures"; LTCH policy titled "Safe Lifting and Care Program"; LTCH policy titled "Mechanical Lifts Roles and Responsibilities"; and interviews with staff.



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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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