

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District

159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Public Report**Report Issue Date:** October 24, 2025**Inspection Number:** 2025-1407-0005**Inspection Type:**

Critical Incident

Licensee: St. Joseph's Care Group**Long Term Care Home and City:** Hogarth Riverview Manor, Thunder Bay**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): October 20 - 24, 2025

The following intake(s) were inspected:

- Two intakes related to improper/incompetent care of a resident.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Prevention of Abuse and Neglect

INSPECTION RESULTS**WRITTEN NOTIFICATION: Transferring and positioning techniques**

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 40

Transferring and positioning techniques

s. 40. Every licensee of a long-term care home shall ensure that staff use safe transferring and positioning devices or techniques when assisting residents.

The license failed to ensure that staff used safe transferring and positioning techniques when assisting a resident.

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Sources: A resident's health records; Long-Term Care Home's (LTCH) investigation file; LTCH policy titled "Mechanical Lifts Procedures"; LTCH policy titled "Safe Lifting and Care Program"; LTCH policy titled "Mechanical Lifts Roles and Responsibilities"; and interviews with staff.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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