

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection en vertu de
la Loi de 2007 sur les foyers de
soins de longue durée**

**Long-Term Care Operations Division
Long-Term Care Inspections Branch**

**Division des opérations relatives aux
soins de longue durée
Inspection de soins de longue durée**

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Mar 10, 2022	2022_939757_0004	017316-21, 017985- 21, 002059-22	Complaint

Licensee/Titulaire de permis

2063414 Ontario Limited as General Partner of 2063414 Investment LP
302 Town Centre Blvd. Suite 300 Markham ON L3R 0E8

Long-Term Care Home/Foyer de soins de longue durée

Weston Terrace Care Community
2005 Lawrence Avenue West Toronto ON M9N 3V4

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

RODOLFO RAMON (704757), NOREEN FREDERICK (704758)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): February 23-25, 28, March 1-3, 2022

The following intakes were completed during this complaint inspection:

- Log #002059-22 related to personal support services**
- Log #017985-21 related to bathing, infection prevention and control, care consent, food production, and neglect**
- Log #017316-21 related to laundry services.**

During the course of the inspection, the inspector(s) spoke with the Director of Resident Programs (DRP), Environmental Services Manager (ESM), Registered Practical Nurses (RPNs) Personal Support Workers (PSWs), and laundry staff.

During the course of the inspection, the inspectors observed resident and staff interactions, and reviewed residents' clinical health records, relevant home policies and procedures, and other pertinent documents.

A mandatory Infection Prevention and Control (IPAC) checklist was completed.

The following Inspection Protocols were used during this inspection:

- Accommodation Services - Laundry**
- Infection Prevention and Control**
- Medication**
- Personal Support Services**

During the course of this inspection, Non-Compliances were not issued.

- 0 WN(s)**
- 0 VPC(s)**
- 0 CO(s)**
- 0 DR(s)**
- 0 WAO(s)**

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Légende
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 11th day of March, 2022**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

Original report signed by the inspector.