

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District
119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Public Report

Report Issue Date: September 26, 2025

Inspection Number: 2025-1567-0004

Inspection Type:
Critical Incident

Licensee: The Regional Municipality of Niagara

Long Term Care Home and City: Linhaven, St Catharines

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 16 to 19, and 22 to 26, 2025.

The following intake(s) were inspected:

- ▢ Intake #00152333/Critical incident (CI) #M551-000014-25 related to falls prevention and management;
- ▢ Intake #00153092/CI#M551-000015-25 related to falls prevention and management;
- ▢ Intake #00155460/CI#M551-000021-25 related to falls prevention and management;
- ▢ Intake #00153568/CI#M551-000017-25 related to resident rights and choices;
- ▢ Intake #00155358/CI#M551-000019-25 related to infection prevention and control.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Residents' Rights and Choices
Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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non-compliance.