

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District

119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Public Report

Report Issue Date: January 22, 2026

Inspection Number: 2026-1540-0001

Inspection Type:

Critical Incident

Licensee: The Regional Municipality of Niagara

Long Term Care Home and City: The Meadows of Dorchester, Niagara Falls

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 20-22, 2026

The following intake(s) were inspected:

- Intake: #00164897, Critical Incident (CI) #M515-000022-25 related to Infection Prevention and Control (IPAC)
- Intake: #00165651, CI #M515-000023-25 related to the prevention of abuse and neglect and responsive behaviours

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Prevention of Abuse and Neglect
- Responsive Behaviours

INSPECTION RESULTS

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District

119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

WRITTEN NOTIFICATION: Duty to protect

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 24 (1)

Duty to protect

s. 24 (1) Every licensee of a long-term care home shall protect residents from abuse by anyone and shall ensure that residents are not neglected by the licensee or staff.

In accordance with O. Reg 246/222, s. 2. (1) defines "physical abuse" as the use of physical force by a resident that causes physical injury to another resident.

There was an incident between two residents that resulted in harm to one of the residents.

Sources: Interview with management, resident clinical records, home's investigation notes