

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District

119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Public Report

Report Issue Date: May 28, 2025

Inspection Number: 2025-1605-0002

Inspection Type:

Complaint

Licensee: The Regional Municipality of Niagara

Long Term Care Home and City: Northland Pointe, Port Colborne

INSPECTION SUMMARY

The inspection occurred offsite on the following date(s): April 7-8, 17, 22, 24, 2025 and May 22, 2025.

The following intake(s) were inspected:

- Intake: #00138359 - Complaint related to admissions.

The following **Inspection Protocols** were used during this inspection:

Admission, Absences and Discharge

INSPECTION RESULTS

WRITTEN NOTIFICATION: Licensee Consideration and Approval

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 51 (7) (b)

Authorization for admission to a home

s. 51 (7) (b) The appropriate placement co-ordinator shall give the licensee of each selected home copies of the assessments and information that were required to

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have been taken into account, under subsection 50 (6), and the licensee shall review the assessments and information and shall approve the applicant's admission to the home unless, (b) the staff of the home lack the nursing expertise necessary to meet the applicant's care requirements.

The licensee has failed to ensure that when a resident applied for admission to the Long-Term Care (LTC) home, they were approved, unless the home lacked the nursing expertise required to meet the applicant's care requirements.

The written notice of withholding admission indicated lack of nursing expertise and included specified grounds.

The LTC home's Administrator and the Director of Care (DOC) both acknowledged that staff working in the home's secured area were trained in managing a resident's responsive behaviours.

Sources: The written notice of withholding admission; interviews with the Administrator and the DOC.

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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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