

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District
119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Public Report

Report Issue Date: January 29, 2026

Inspection Number: 2026-1605-0001

Inspection Type:
Proactive Compliance Inspection

Licensee: The Regional Municipality of Niagara

Long Term Care Home and City: Northland Pointe, Port Colborne

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: January 27-29, 2026.

The following intakes were inspected:
Intake: #00168853 - Proactive Compliance Inspection

The following **Inspection Protocols** were used during this inspection:

Housekeeping, Laundry and Maintenance Services
Safe and Secure Home
Infection Prevention and Control

INSPECTION RESULTS

Non-Compliance Remedied

Non-compliance was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

Non-compliance with: O. Reg. 246/22, s. 12 (1) 3.

Doors in a home

s. 12 (1) Every licensee of a long-term care home shall ensure that the following rules

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are complied with:

3. All doors leading to non-residential areas must be equipped with locks to restrict unsupervised access to those areas by residents, and those doors must be kept closed and locked when they are not being supervised by staff.

A door leading to a non-residential area was not locked on a specified date when it was not under the supervision of staff.

Sources: Door observation.

Date Remedy Implemented: January 29, 2026

WRITTEN NOTIFICATION: Infection prevention and control program

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

In accordance with Additional Requirement 9.1 (f) of The Infection Prevention and Control (IPAC) Standard for Long-term Care Homes (revised September 2023), the licensee shall ensure that at minimum, Additional Precautions include the appropriate selection, application, removal and disposal of Personal Protective Equipment (PPE).

On a specified date, two Personal Support Workers (PSWs) did not select the appropriate PPE prior to providing direct care to a resident who had Additional Precautions in place.

Sources: The IPAC Standard (September 2023), resident's clinical records, observation of resident, and interview with staff members.