



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévues le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
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Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Génre d'inspection
January 12, 13, 2011	2011_159_9562_12Jan105751	CI H-00089
Licensee/Titulaire The Regional Municipality Of Peel 10 Peel Centre Drive, Brampton, ON, L6T 4B9		
Long-Term Care Home/Foyer de soins de longue durée Peel Manor 525 Main Street North Brampton, On L6X 1N9		
Name of Inspector(s)/Nom de l'inspecteur(s) Asha Sehgal		
Inspection Summary/Sommaire d'inspection		
<p>The purpose of this inspection was to conduct a Critical Incident investigation.</p> <p>During the course of the inspection, the inspector spoke with: Administrator, Director of Care, Food Service Manager, Registered Dietitian, Nursing Staff and Personal Support Service workers (PSWs).</p> <p>During the course of the inspection, the inspector: reviewed health care records, interviewed staff.</p> <p>The following Inspection Protocols used during this inspection: Personal Support Services Nutrition and Hydration</p> <p>Findings of Non-Compliance were found during this inspection. The following action was taken:</p> <p>1 WN</p>		



NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with O.Reg. 79/10, s. 59 (b)

59 Every licensee of a long-term care home shall ensure that therapy services for residents of the home are arranged or provided under section 9 of the Act that include,

(b) Occupational therapy and speech-language therapy.

Findings:

A review of an identified resident's health record revealed that in November 2010, the Registered Dietitian had made a request for therapy services to assess resident. There was no record of swallowing assessment completed by the specialist. Interview with the Director of Care and the Dietitian confirmed that the attending physician had signed the request form for assessment, which was faxed to the Community Care Access Centre in November 2011, but the resident did not receive the assessment.

There was no information to confirm that the home had followed the request for assessment.

Inspector ID #: 159

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division
representative/Signature du (de la) représentant(e) de la Division de la
responsabilisation et de la performance du système de santé.

AS G Selaf

Title: **Date:**

Date of Report: (if different from date(s) of inspection).

April 29, 2011