



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des Soins  
de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection prévue  
sous la Loi de 2007 sur les foyers  
de soins de longue durée**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**

**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

Central West Service Area Office  
1st Floor, 609 Kumpf Drive  
WATERLOO ON N2V 1K8  
Telephone: (888) 432-7901  
Facsimile: (519) 885-2015

Bureau régional de services de Centre  
Ouest  
1e étage 609 rue Kumpf  
WATERLOO ON N2V 1K8  
Téléphone: (888) 432-7901  
Télécopieur: (519) 885-2015

## **Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Apr 15, 2019	2019_607523_0014	027049-17, 001300-18, 003553-18, 004615-18, 008699-18, 008839-18, 010840-18, 012424-18, 012652-18, 013161-18, 015210-18, 022610-18, 025221-18	Critical Incident System

### **Licensee/Titulaire de permis**

The Regional Municipality of Peel  
7120 Hurontario Street 6th Floor MISSISSAUGA ON L5W 1N4

### **Long-Term Care Home/Foyer de soins de longue durée**

Peel Manor  
525 Main Street North BRAMPTON ON L6X 1N9

### **Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

ALI NASSER (523), AMBERLY COWPERTHWAITTE (435), CHERYL MCFADDEN (745)  
HELENE DESABRAIS (615)

## **Inspection Summary/Résumé de l'inspection**



The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): April 9, 10, 11 and 12, 2019.

The following Critical Incident Intakes were completed during this inspection:  
Intake Log #027049-17, related to alleged resident to resident physical abuse.  
Intake Log #001300-18, related to alleged resident to resident physical and verbal abuse.

Intake Log #003553-18, related to alleged staff to resident physical abuse.

Intake Log #004615-18, related to alleged staff to resident abuse.

Intake Log #008699-18, related to alleged resident to resident physical abuse.

Intake Log #008839-18, related to alleged staff to resident abuse.

Intake Log #010840-18, related to unknown injury of a resident.

Intake Log #012424-18, related to a resident's fall that resulted in an injury.

Intake Log #012652-18, related to alleged staff to resident abuse.

Intake Log #013161-18, related to a resident's fall that resulted in an injury.

Intake Log #015210-18, related to altercation between residents.

Intake Log #022610-18, related to alleged resident to resident abuse.

Intake Log #025221-18, related to unexpected death of a resident.

During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Care, two Supervisors of Care, two Registered staff members, one Personal Support Worker and five residents.

The inspector(s) also toured the home, observed residents and care provided to them, reviewed clinical records, incident reports, investigation notes and reviewed specific policies and procedures of the home.

The following Inspection Protocols were used during this inspection:

Falls Prevention

Hospitalization and Change in Condition

Prevention of Abuse, Neglect and Retaliation

Responsive Behaviours



During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

### NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Légende
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



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**Issued on this 15th day of April, 2019**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**