

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: October 30, 2025

Inspection Number: 2025-1573-0005

Inspection Type:

Critical Incident

Licensee: The Regional Municipality of Peel

Long Term Care Home and City: Peel Manor, Brampton

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: October 23, 24, and 27-29, 2025

The following intakes were inspected:

- Intakes #00157948 and #00159649 regarding an Acute Respiratory Infection (ARI) outbreak.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

INSPECTION RESULTS

WRITTEN NOTIFICATION: Infection Prevention and Control Program

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NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

In accordance with the IPAC Standard for Long-Term Care Homes (LTCHs), revised September 2023 section 10.4(h), indicates that the licensee that the hand hygiene program includes providing support for residents to perform hand hygiene prior to receiving meals.

A. During an observation of a meal and snack service, a number of residents were not offered hand hygiene prior to their meal and snack. During an observation of a recreational activity and a snack service, a number of residents were not offered hand hygiene after they finished with their recreational activity and before they received a snack.

Sources: observations, review of a home's policy, and interviews with staff.

In accordance with the IPAC Standard for Long-Term Care Homes (LTCHs), revised September 2023, section 5.3(h), indicates that the licensee shall ensure that the policies and procedures for the IPAC program included policies and procedures for cleaning and disinfection.

B. A medical equipment shared between residents was cleaned and disinfected in between resident use.

Sources: observations, review of the home's policy, and interviews with staff.