

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District
33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report

Report Issue Date: November 27, 2025

Inspection Number: 2025-1378-0006

Inspection Type:
Critical Incident

Licensee: Axiom Extendicare LTC II LP, by its general partners Extendicare LTC Managing II GP Inc. and Axiom Extendicare LTC II GP Inc.

Long Term Care Home and City: Sherwood Court Long Term Care Centre, Maple

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 25-27, 2025

The following intake(s) were inspected:

-An intake related to the fall of a resident resulting in injury.

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Transferring and positioning techniques

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 40

Transferring and positioning techniques

s. 40. Every licensee of a long-term care home shall ensure that staff use safe transferring and positioning devices or techniques when assisting residents.

The licensee did not ensure that two identified staff members utilized safe transfer practices for a resident who had experienced a fall.

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On a specified date, a resident experienced an unwitnessed fall resulting in injury. Upon discovery, two staff members manually transferred the resident back to their bed prior to completing an assessment of the resident and without using the specified method for transfer.

Sources: Long-Term Care Home investigation notes, interview with ADOC.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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