

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District

33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report**Report Issue Date:** January 12, 2026**Inspection Number:** 2026-1157-0001**Inspection Type:**

Complaint
Critical Incident
Follow up

Licensee: Tendercare Nursing Homes Limited**Long Term Care Home and City:** Tendercare Living Centre, Scarborough**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): January 7 - 9, 12, 2026

The following intake(s) were inspected:

- An intake related to a first follow-up to Compliance Order (CO) #001, from Inspection #2025_1157_0007, related to O. Reg. 246/22 - s. 55 (2) (b) (iv) with Compliance Due Date (CDD) on December 19, 2025.
- An intake related to a first follow-up to CO #002, from Inspection #2025_1157_0007, related to O. Reg. 246/22 - s. 102 (2) (b) with a CDD on December 19, 2025.
- An intake related to an environmental concern.

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:
Order #001 from Inspection #2025-1157-0007 related to O. Reg. 246/22, s. 55 (2) (b) (iv)

Order #002 from Inspection #2025-1157-0007 related to O. Reg. 246/22, s. 102 (2) (b)

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management
Infection Prevention and Control
Safe and Secure Home

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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