

**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central East District**  
33 King Street West, 4th Floor  
Oshawa, ON, L1H 1A1  
Telephone: (844) 231-5702

## Public Report

**Report Issue Date:** January 12, 2026

**Inspection Number:** 2026-1157-0001

**Inspection Type:**

Complaint  
Critical Incident  
Follow up

**Licensee:** Tendercare Nursing Homes Limited

**Long Term Care Home and City:** Tendercare Living Centre, Scarborough

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 7 - 9, 12, 2026

The following intake(s) were inspected:

- An intake related to a first follow-up to Compliance Order (CO) #001, from Inspection #2025\_1157\_0007, related to O. Reg. 246/22 - s. 55 (2) (b) (iv) with Compliance Due Date (CDD) on December 19, 2025.
- An intake related to a first follow-up to CO #002, from Inspection #2025\_1157\_0007, related to O. Reg. 246/22 - s. 102 (2) (b) with a CDD on December 19, 2025.
- An intake related to an environmental concern.

## Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2025-1157-0007 related to O. Reg. 246/22, s. 55 (2) (b) (iv)

Order #002 from Inspection #2025-1157-0007 related to O. Reg. 246/22, s. 102 (2) (b)

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management  
Infection Prevention and Control  
Safe and Secure Home

## **INSPECTION RESULTS**

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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