



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévues le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**

Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de  
longue durée**

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Licensee Copy/Copie du Titulaire  Public Copy/Copie Public

<b>Date(s) of inspection/Date de l'inspection</b> September 21, 2010	<b>Inspection No/ d'inspection</b> 2010_111_2534_21Sep125714	<b>Type of Inspection/Genre d'inspection</b> CIS (Log# O-000485)
<b>Licensee/Titulaire</b> Revera Long Term Care Inc., 55 Standish Court, Mississauga, ON L5R 4B2 Fax: 289-777-1406		
<b>Long-Term Care Home/Foyer de soins de longue durée</b> Thortonview, 186 Thornton Road South, Oshawa, ON L1J 5Y2 Fax: 905-576-0078		
<b>Name of Inspector(s)/Nom de l'inspecteur(s)</b> Lynda Brown (ID#111)		
<b>Inspection Summary/Sommaire d'inspection</b>		
<p>The purpose of this inspection was to conduct a Critical Incident inspection for a resident who sustained injury. During the course of the inspection, the inspector spoke with the Administrator, the Director of care, and the Associate Director of care. During the course of the inspection, the inspector observed the resident and reviewed the resident's health record. The following Inspection Protocols were used during this inspection: Prevention of Abuse and Neglect.</p> <p><input checked="" type="checkbox"/> Findings of Non-Compliance were found during this inspection. The following action was taken:</p> <p>1 WN</p>		



**WN #1:** The Licensee has failed to comply with LTCHA 2007, S.O. 2007, c.8, s.76 (4) Every licensee shall ensure that the persons who have received training under subsection (2) receive retraining in the areas mentioned in that subsection at times or at intervals provided for in the regulations.

**Findings:**

1. An identified resident sustained an injury and an identified PSW staff member did not receive annual re-training on the homes policy to promote zero tolerance of abuse and neglect of residents as indicated in O.Reg.79/10, s.219 (1). The intervals for the purpose of subsection 76 (4) of the Act are annual reviews.

Inspector ID #: 111

Signature of Licensee or Representative of Licensee  
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division  
representative/Signature du (de la) représentant(e) de la Division de la  
responsabilisation et de la performance du système de santé.

Title: Date:

*Lynda Brown*  
Date of Report: (if different from date(s) of inspection).  
*Nov. 23, 2010*