



Ministry of Health and Long-Term Care

Inspection Report under the Long-Term Care Homes Act, 2007

Ministère de la Santé et des Soins de longue durée

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch
Division de la responsabilisation et de la performance du système de santé
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Table with 3 columns: Date(s) of inspection, Inspection No, Type of Inspection. Row 1: Apr 2, 3, 4, 10, 2012; 2012_103164_0006; Complaint

Licensee/Titulaire de permis

CLURELEA LTD.
272 QUEEN STREET EAST, BRAMPTON, ON, L6V-1B9

Long-Term Care Home/Foyer de soins de longue durée

GOOD SAMARITAN NURSING HOME
481 Victoria Street East, Alliston, ON, L9R-1J8

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

GLORIA STILL (164)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Resident Care, Registered Staff, Personal Support Workers, Physiotherapist, residents.

During the course of the inspection, the inspector(s) reviewed the resident's health record, nail clipping schedule. Observed provision of care.

PLEASE NOTE: In accordance with the Long-Term Care Homes Act, 2007, S. O. 2007, chapter 8, areas of non-compliance related to the Licensee ensuring:

- that the written plan of care for each resident sets out clear directions to staff and others who provide direct care to the resident (s. 6 (1) (c))
- that the care set out in the plan of care is provided to the resident as specified in the plan (s. 6. (7))
were issued in Inspection #2012-109153-008 conducted March 9, 12, 13, 14, 15, 16, 18, 19, 20, 21, 22, 23, April 2, 3, 4, 2012.

The following Inspection Protocols were used during this inspection:

Personal Support Services

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON-RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Legendé</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 35. Foot care and nail care
Specifically failed to comply with the following subsections:**

**s. 35. (2) Every licensee of a long-term care home shall ensure that each resident of the home receives
fingernail care, including the cutting of fingernails. O. Reg. 79/10, s. 35 (2).**

Findings/Faits saillants :

1. The licensee did not ensure that each resident of the home receives fingernail care, including the cutting of fingernails. On March 21, 2012, personal support staff observed and reported that an identified resident's fingernails were long and that her nails could dig into her own skin. On March 23, 2012, the registered nurse observed and reported the resident's fingernail on the resident's 4th finger was sharp and thereby could cause an injury.

Issued on this 16th day of April, 2012

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

