

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District
33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report

Report Issue Date: October 17, 2025

Inspection Number: 2025-1600-0006

Inspection Type:
Critical Incident

Licensee: The Regional Municipality of York

Long Term Care Home and City: York Region Maple Health Centre, Maple

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 14-17, 2025

The following intake(s) were inspected:

- An intake was related to Plan of care.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services

INSPECTION RESULTS

WRITTEN NOTIFICATION: Administration of drugs

NC # Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 140 (2)

Administration of drugs

s. 140 (2) The licensee shall ensure that drugs are administered to residents in accordance with the directions for use specified by the prescriber. O. Reg. 246/22, s. 140 (2).

The licensee failed to ensure that drugs was administered to resident in accordance with the directions for use specified by the prescriber.

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The resident had been prescribed a medication, but it was not given as directed by the physician.

Sources: Resident #001's health record, interview with Associate Director of Care (ADOC).



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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