

## Public Report

**Report Issue Date:** November 7, 2025

**Inspection Number:** 2025-1600-0007

**Inspection Type:**

Complaint

Critical Incident

**Licensee:** The Regional Municipality of York

**Long Term Care Home and City:** York Region Maple Health Centre, Maple

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 4, 5, 6, 2025

The following intake(s) were inspected:

- ▯ one intake related to alleged physical and emotional abuse to a resident by staff, and
- ▯ one intake related to a complaint regarding improper care of a resident.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services  
Prevention of Abuse and Neglect

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

**Central East District**  
33 King Street West, 4th Floor  
Oshawa, ON, L1H 1A1  
Telephone: (844) 231-5702