



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ottawa Service Area Office
347 Preston St., 4th Floor
Ottawa ON K1S 3J4

Bureau régional de services d'Ottawa
347, rue Preston, 4^{ième} étage
Ottawa ON K1S 3J4

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Telephone: 613-569-5602
Facsimile: 613-569-9670

Téléphone: 613-569-5602
Télécopieur: 613-569-9670

Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection January 24& 25, 2011	Inspection No/ d'inspection 2011_194_8609_31Jan101737	Type of Inspection/Genre d'inspection Log # 000725 Critical Incident C528-000038-10
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Licensee/Titulaire

Ina Grafton Gage Home of Toronto Fax # 416-422-1613
40 Bell Estate Road,
Scarborough, Ontario
M1L 0E2

Long-Term Care Home/Foyer de soins de longue durée

Ina Grafton Gage Home of Toronto Fax # 416-422-1613
40 Bell Estate Road,
Scarborough, Ontario
M1L 0E2

Name of Inspector(s)/Nom de l'inspecteur(s)

Chantal Lafreniere # 194
Caroline Tompkins # 166

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct an Inspection relating to a Critical Incident.

During the course of the inspection, the inspectors spoke with the Administrator, Director of Care, Assistant Director of Care, a Registered Nurse and two Personal Support Workers.

During the course of the inspection, the inspectors reviewed the resident's clinical records and a licensee policy on emergency measures.

The following Inspection Protocol was used during this inspection: Personal Support Services

Findings of Non-Compliance were found during this inspection. The following action was taken:

1 WN



NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN # 1: The Licensee has failed to comply with O.Reg.79/10,s.8(1)Where the Act or the Regulation requires the licensee of a long-term care home to have, institute or otherwise put in place any plan, policy, protocol, procedure, strategy or system, the licensee is required to ensure that the plan, policy, protocol, procedure, strategy or system (b) is complied with. O. Reg. 79/10,s.8(1).

Findings:

1. In accordance with Regulation 79/10,s.230 the licensee shall ensure that the emergency plans provide for certain situations.
2. In August, 2010 the Home failed to follow an identified policy.

Inspector ID #: 194 & 166

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.

Title: **Date:**

Date of Report: (if different from date(s) of inspection).

MAR. 11 / 2011