

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection en vertu de
la Loi de 2007 sur les foyers de
soins de longue durée**

**Long-Term Care Operations Division
Long-Term Care Inspections Branch**

**Division des opérations relatives aux
soins de longue durée
Inspection de soins de longue durée**

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Feb 20, 2020	2020_664602_0007	017411-19, 017412-19, 017413-19, 020154-19, 022550-19, 023093-19	Critical Incident System

Licensee/Titulaire de permis

Ina Grafton Gage Home of Toronto
40 Bell Estate Road SCARBOROUGH ON M1L 0E2

Long-Term Care Home/Foyer de soins de longue durée

Ina Grafton Gage Home
40 Bell Estate Road SCARBOROUGH ON M1L 0E2

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

WENDY BROWN (602), CATHI KERR (641), DARLENE MURPHY (103)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): February 10 - 12, 2020

Compliance Order (CO) intakes from inspection #2019_767643_0024 were completed as follows:

Log# 017412-19 - CO #002 regarding r. 36 - safe transfers & positioning.

Log #017413-19 - CO #003 regarding r. 50 (2) - skin & wound assessment(s).

Log #017411-19 - CO #001 regarding r. 30 (2) - skin & wound documentation.

The following Critical Incident (CI) intakes were included in this inspection:

Log #022550-19/CIS #C609-000029-19 - regarding a fall with injury and transfer to hospital.

Log #020154-19/CIS #C609-000028-19 - regarding a fall with injury and transfer to hospital.

Log #023093-19/CIS #C609-000030-19 - regarding an injury with unknown cause and transfer to hospital.

During the course of the inspection, the inspector(s) spoke with the Administrator, the Director of Care (DOC), the Staff Development Coordinator, the Manager Clinical Informatics and RAI Coordinator, a Nurse Manager/Falls lead, the Physiotherapist, the Behavioural Support Manager, the Clinical Practice Coordinator as well as Personal Support Workers (PSW), Registered Practical Nurses (RPN), and Registered Nurses (RN).

As part of the inspection electronic record reviews, interviews and observations were completed. Additionally, resident care and services, related policies and procedures, and the home's follow up file(s)/documentation specific to each compliance order were considered.

The following Inspection Protocols were used during this inspection:

Falls Prevention

Skin and Wound Care

During the course of this inspection, Non-Compliances were not issued.

- 0 WN(s)**
- 0 VPC(s)**
- 0 CO(s)**
- 0 DR(s)**
- 0 WAO(s)**

The following previously issued Order(s) were found to be in compliance at the time of this inspection:

Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO	INSPECTOR ID #/ NO DE L'INSPECTEUR
O.Reg 79/10 s. 30. (2)	CO #001	2019_767643_0024		641
O.Reg 79/10 s. 36.	CO #002	2019_767643_0024		602
O.Reg 79/10 s. 50. (2)	CO #003	2019_767643_0024		641

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

Issued on this 20th day of February, 2020

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.