

**Ministry of Health  
and Long-Term Care**

Health System Accountability and  
Performance Division  
Performance Improvement and Compliance Branch  
Ottawa Service Area Office

347 Preston St., 4<sup>th</sup> Floor  
Ottawa ON K1S 3J4  
Telephone: 613-569-5602  
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**Ministère de la Santé  
et des Soins de longue durée**

Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la performance  
et de la conformité  
Bureau régional de services de Ottawa

347, rue Preston, 4<sup>ième</sup> étage  
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October 19, 2011

Ms. Peri Maher  
Administrator  
Ina Grafton Gage Home  
40 Bell Estate Road  
Scarborough ON M1L 0E2

Dear Ms. Maher:

Please find enclosed the ***Inspection Report-Public Copy*** for an inspection conducted on September 27, 28 and October 4, 2011 under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the ***Inspection Report-Public Copy*** must be made available without charge upon request. The report will also be on file with the Ottawa Service Area Office, Performance Improvement and Compliance Branch.

Sincerely

A handwritten signature in black ink that reads "Caroline Tompkins". The signature is written in a cursive style and is positioned above the printed name.

Caroline Tompkins  
LTC Home Inspector – Nurse

c President, Resident's Council  
President, Family Council



**Ministry of Health and Long-Term Care**

**Inspection Report under the Long-Term Care Homes Act, 2007**

**Ministère de la Santé et des Soins de longue durée**

**Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue**

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Public Copy/Copie du public

Date(s) of inspection/Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/Genre d'inspection
Sep 27, 28, Oct 4, 2011	2011_046166_0038	Follow up

**Licensee/Titulaire de permis**

INA GRAFTON GAGE HOME OF TORONTO  
40 Bell Estate Road, SCARBOROUGH, ON, M1L-0E2

**Long-Term Care Home/Foyer de soins de longue durée**

INA GRAFTON GAGE HOME  
40 Bell Estate Road, SCARBOROUGH, ON, M1L-0E2

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

CAROLINE TOMPKINS (166)

**Inspection Summary/Résumé de l'inspection**

The purpose of this inspection was to conduct a Follow up inspection.

During the course of the inspection, the inspector(s) spoke with the Administrator, two Personal Support Workers, a Housekeeping staff member and a member of the Registered Nursing staff.

During the course of the inspection, the inspector(s) conducted a random inspection of 33 resident washrooms throughout the home.

The following Inspection Protocols were used during this inspection:

There are no findings of Non-Compliance as a result of this inspection.

**NON-COMPLIANCE / NON-RESPECT DES EXIGENCES**

Legend	Legendé
WN – Written Notification	WN – Avis écrit
VPC – Voluntary Plan of Correction	VPC – Plan de redressement volontaire
DR – Director Referral	DR – Aiguillage au directeur
CO – Compliance Order	CO – Ordre de conformité
WAO – Work and Activity Order	WAO – Ordres : travaux et activités



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection  
prévus le Loi de 2007 les  
foyers de soins de longue**

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 4th day of October, 2011

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

A handwritten signature in black ink, appearing to read "James Longbrake", written over a white background within a black-bordered box.



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévues le *Loi de 2007  
les foyers de soins de  
longue durée***

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<b>Date(s) of inspection/Date de l'inspection</b> September 22 2011	<b>Inspection No/ No de l'inspection</b> 2011_046166_0038	<b>Type of Inspection/Genre d'inspection</b> Follow up
<b>Licensee/Titulaire de permis</b> INA GRAFTON GAGE HOME OF TORONTO 40 Bell Estate Road, SCARBOROUGH, ON, M1L-0E2		
<b>Long-Term Care Home/Foyer de soins de longue durée</b> INA GRAFTON GAGE HOME 40 Bell Estate Road, SCARBOROUGH, ON, M1L-0E2		
<b>Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs</b> Caroline Tompkins #166		

**THE FOLLOWING NON-COMPLIANCE AND/OR ACTION(S)/ORDER(S) HAVE BEEN COMPLIED WITH/  
LES CAS DE NON-RESPECTS ET/OU LES ACTIONS ET/OU LES ORDRES SUIVANT SONT MAINTENANT  
CONFORME AUX EXIGENCES:**

<b>REQUIREMENT/ EXIGENCE</b>	<b>TYPE OF ACTION/ORDER #/ GENRE DE MESURE/ORDRE NO</b>	<b>INSPECTION # / NO DE L'INSPECTION</b>	<b>INSPECTOR ID #/ NO DE L'INSPECTEUR</b>
Ontario Regulation 79/10, s.17.(1)(a)	Compliance Order # 001	2011_046166_0038	#166

Issued on this 27th day of September, 2011

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs:**

