

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Operations Division  
Long-Term Care Inspections Branch**

**Division des opérations relatives aux  
soins de longue durée  
Inspection de soins de longue durée**

London Service Area Office  
130 Dufferin Avenue 4th floor  
LONDON ON N6A 5R2  
Telephone: (519) 873-1200  
Facsimile: (519) 873-1300

Bureau régional de services de  
London  
130, avenue Dufferin 4ème étage  
LONDON ON N6A 5R2  
Téléphone: (519) 873-1200  
Télécopieur: (519) 873-1300

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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Aug 23, 2021	2021_788721_0004	011149-21	Director Order Follow Up

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**Licensee/Titulaire de permis**

Ritz Lutheran Villa  
4118A Road 164 R.R. #5 Mitchell ON N0K 1N0

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**Long-Term Care Home/Foyer de soins de longue durée**

Ritz Lutheran Villa  
4118A Road 164, R.R. #5 Mitchell ON N0K 1N0

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

MEAGAN MCGREGOR (721)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Director Order Follow Up inspection.**

**This inspection was conducted on the following date(s): August 4-6 and 9, 2021.**

**The following Director Order Follow Up intake was inspected during this inspection:**

**Log #011149-21 related to Director Order (DO) #001 from Previous Inspection #2021\_886630\_0019 regarding Long-Term Care Homes Act (LTCHA), 2007, section (s.) 19 (1) with a Compliance Due Date (CDD) of July 16, 2021.**

**During the course of the inspection, the inspector(s) spoke with the Administrator, the Director of Care (DOC), the Assistant Director of Care (ADOC), the Quality Improvement Coordinator, Registered Nurses (RNs), Register Practical Nurses (RPNs), Personal Support Workers (PSWs) and residents.**

**A follow up inspection to a Director Order (DO#001 served on 2021-07-14) concluded that the Director Order was complied with (s. 19. (1)).**

**The Inspector also observed residents and the care provided to them, and reviewed residents clinical records, the home's incident reports, and relevant policies, procedures and staff training records.**

**This inspection was conducted concurrently with Critical Incident System Inspection #2021\_788721\_0005. An Infection Prevention and Control (IPAC) observational checklist was completed and cooling and air temperature requirements were reviewed as part of this inspection.**

**The following Inspection Protocols were used during this inspection:**

**Prevention of Abuse, Neglect and Retaliation**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**The following previously issued Order(s) were found to be in compliance at the time of this inspection:**

**Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:**

<b>REQUIREMENT/ EXIGENCE</b>	<b>TYPE OF ACTION/ GENRE DE MESURE</b>	<b>INSPECTION # / DE L'INSPECTION</b>	<b>NO</b>	<b>INSPECTOR ID #/ NO DE L'INSPECTEUR</b>
LTCHA, 2007 S.O. 2007, c.8 s. 19. (1)	DO #001	2021_886630_0019		721

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**Issued on this 23rd day of August, 2021**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**