

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District
130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: November 13, 2025

Inspection Number: 2025-1504-0008

Inspection Type:
Critical Incident

Licensee: Ritz Lutheran Villa

Long Term Care Home and City: West Perth Village, Mitchell

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: November 5 to 7 and 12, 13, 2025

The following intakes were inspected:

1. Intake #00158765/Critical incident system report (CIS) #3007-000099-25 regarding allegations of resident to resident abuse
2. Intake #00161150/CIS #3007-000104-25 regarding fall prevention and management

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management
Responsive Behaviours
Palliative Care
Pain Management
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Skin and Wound Prevention and Management

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (i)

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Skin and wound care

- s. 55 (2) Every licensee of a long-term care home shall ensure that,
- (b) a resident exhibiting altered skin integrity, including skin breakdown, pressure injuries, skin tears or wounds,
 - (i) receives a skin assessment by an authorized person described in subsection (2.1), using a clinically appropriate assessment instrument that is specifically designed for skin and wound assessment,

A resident had areas of altered skin integrity identified in a period of time in 2025. When those areas of altered skin integrity were identified, staff #105 verified the resident did not receive a skin assessment using a clinically appropriate assessment instrument .

Sources: Resident's electronic medical records; interview with staff #105