



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des  
Soins de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Health System Accountability and  
Performance Division  
Performance Improvement and  
Compliance Branch**

**Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la  
performance et de la conformité**

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**Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Mar 5, 2013	2013_182128_0005	L-000041-13	Follow up

**Licensee/Titulaire de permis**

RITZ LUTHERAN VILLA  
R.R. 5, MITCHELL, ON, N0K-1N0

**Long-Term Care Home/Foyer de soins de longue durée**

RITZ LUTHERAN VILLA  
PART LOT 16, CON 2, LOGAN TWN, R.R. #5, MITCHELL, ON, N0K-1N0

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

RUTH HILDEBRAND (128)

**Inspection Summary/Résumé de l'inspection**



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**The purpose of this inspection was to conduct a Follow up inspection.**

**This inspection was conducted on the following date(s): February 26 and 28, 2013**

**During the course of the inspection, the inspector(s) spoke with the Senior Administrator, Acting Director of Care, Assistant Director of Care, Nursing Administrative Assistant, Temporary Education/Orientation Coordinator, 3 Extendicare Consultants, Building Services Director, 2 Building Services Workers, 6 Personal Support Workers, 2 Programs Support Assistants, 1 Housekeeping Aide, and 6 Residents.**

**During the course of the inspection, the inspector(s) conducted a walk through of the home, observed maintenance and housekeeping of common areas as well as resident rooms, and reviewed the following: bathing records, staffing and training records, employee and agency staff files as well as policies and procedures pertinent to the inspection.**

**The following Inspection Protocols were used during this inspection:**

**Accommodation Services - Housekeeping**

**Accommodation Services - Maintenance**

**Personal Support Services**

**Prevention of Abuse, Neglect and Retaliation**

**Safe and Secure Home**

**Sufficient Staffing**

**Training and Orientation**

**There are no findings of Non-Compliance as a result of this inspection.**



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Legendé</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**THE FOLLOWING NON-COMPLIANCE AND/OR ACTION(S)/ORDER(S) HAVE BEEN COMPLIED WITH/  
LES CAS DE NON-RESPECTS ET/OU LES ACTIONS ET/OU LES ORDRES SUIVANT SONT MAINTENANT CONFORME AUX EXIGENCES:**

**COMPLIED NON-COMPLIANCE/ORDER(S)  
REDRESSEMENT EN CAS DE NON-RESPECT OU LES ORDERS:**

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / NO DE L'INSPECTION	INSPECTOR ID #/ NO DE L'INSPECTEUR
LTCHA, 2007 S.O. 2007, c.8 s. 15. (2)	CO #002	2012_182128_0007	128



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LTCHA, 2007 S.O. 2007, c.8 s. 19. (1)	CO #002	2012_087128_0010	128
LTCHA, 2007 S.O. 2007, c.8 s. 20. (2)	CO #003	2012_087128_0010	128
O.Reg 79/10 s. 215.	CO #007	2012_182128_0007	128
O.Reg 79/10 s. 218.	CO #008	2012_182128_0007	128
O.Reg 79/10 s. 221. (1)	CO #013	2012_087128_0010	128
O.Reg 79/10 s. 31. (3)	CO #009	2012_087128_0010	128
O.Reg 79/10 s. 33. (1)	CO #010	2012_087128_0010	128
O.Reg 79/10 s. 46.	CO #004	2012_182128_0007	128
LTCHA, 2007 S.O. 2007, c.8 s. 5.	CO #001	2012_182128_0007	128
LTCHA, 2007 S.O. 2007, c.8 s. 76. (2)	CO #003	2012_182128_0007	128
O.Reg 79/10 s. 91.	CO #006	2012_182128_0007	128

Issued on this 5th day of March, 2013

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

*Ruth Hildebrand*