



Ministry of Health and
Long-Term Care

Ministère de la Santé et des
Soins de longue durée

Inspection Report under
the Long-Term Care
Homes Act, 2007

Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée

Health System Accountability and
Performance Division
Performance Improvement and
Compliance Branch

Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la
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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Jun 26, 2013	2013_182128_0014	L-000427-13	Follow up

Licensee/Titulaire de permis

RITZ LUTHERAN VILLA
R.R. 5, MITCHELL, ON, N0K-1N0

Long-Term Care Home/Foyer de soins de longue durée

RITZ LUTHERAN VILLA
PART LOT 16, CON 2, LOGAN TWN, R.R. #5, MITCHELL, ON, N0K-1N0

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

RUTH HILDEBRAND (128), MARIAN MACDONALD (137)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Follow up inspection.

This inspection was conducted on the following date(s): June 19, 21 and 24, 2013

During the course of the inspection, the inspector(s) spoke with the Senior Administrator, Director of Care, Assistant Director of Care, Nutrition Services Director, Building Services Director, Campus Life Enrichment Director, Resident Assessment Instrument Coordinator, Education Coordinator, Receptionist, 3 Registered Nurses, 9 Registered Practical Nurses, 5 Personal Support Workers, 2 Programs Support Assistants, Restorative Care Coordinator, 1 Physiotherapy Assistant, 2 Dietary Aides, 1 Cook, 1 Maintenance Worker, 2 Housekeeping/Laundry Aides, and 14 Residents.

During the course of the inspection, the inspector(s) conducted a tour of resident areas and common areas, observed residents and the care provided to them and observed a partial lunch meal service. Clinical records for identified residents were reviewed, policies and procedures were also reviewed, as well as minutes of meetings pertaining to the inspection.

The following Inspection Protocols were used during this inspection:

Accommodation Services - Housekeeping

Accommodation Services - Maintenance

Contenance Care and Bowel Management

Dining Observation

Falls Prevention

Hospitalization and Death

Infection Prevention and Control

Medication

Minimizing of Restraining

Nutrition and Hydration

Pain



Personal Support Services

Quality Improvement

Recreation and Social Activities

Skin and Wound Care

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Legendé</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 129. Safe storage of drugs



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Specifically failed to comply with the following:

- s. 129. (1) Every licensee of a long-term care home shall ensure that,
- (a) drugs are stored in an area or a medication cart,
 - (i) that is used exclusively for drugs and drug-related supplies,
 - (ii) that is secure and locked,
 - (iii) that protects the drugs from heat, light, humidity or other environmental conditions in order to maintain efficacy, and
 - (iv) that complies with manufacturer's instructions for the storage of the drugs; and O. Reg. 79/10, s. 129 (1).
 - (b) controlled substances are stored in a separate, double-locked stationary cupboard in the locked area or stored in a separate locked area within the locked medication cart. O. Reg. 79/10, s. 129 (1).
-

Findings/Faits saillants :

1. Two medication carts were observed unlocked and unattended during the course of the inspection.

The Director of Care confirmed that both carts were unlocked and unattended. She acknowledged that the expectation is that medication carts are to be locked at all times when not in view of the Registered Nursing staff. [s. 129. (1) (a) (ii)]

Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that medications are stored in an area or a medication cart that is secure and locked, to be implemented voluntarily.

**THE FOLLOWING NON-COMPLIANCE AND/OR ACTION(S)/ORDER(S) HAVE BEEN COMPLIED WITH/
LES CAS DE NON-RESPECTS ET/OU LES ACTIONS ET/OU LES ORDRES SUIVANT SONT MAINTENANT CONFORME AUX EXIGENCES:**

**COMPLIED NON-COMPLIANCE/ORDER(S)
REDRESSEMENT EN CAS DE NON-RESPECT OU LES ORDERS:**



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REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / NO DE L'INSPECTION	INSPECTOR ID #/ NO DE L'INSPECTEUR
O.Reg 79/10 s. 228.	CO #014	2012_087128_0010	128
O.Reg 79/10 s. 26. (3)	CO #006	2012_087128_0010	128
O.Reg 79/10 s. 30. (1)	CO #008	2012_087128_0010	137
O.Reg 79/10 s. 48. (2)	CO #016	2012_087128_0010	137
O.Reg 79/10 s. 50. (2)	CO #005	2012_182128_0007	137
LTCHA, 2007 S.O. 2007, c.8 s. 6.	CO #001	2012_087128_0010	128
O.Reg 79/10 s. 8. (1)	CO #004	2012_087128_0010	128
O.Reg 79/10 s. 87. (2)	CO #002	2012_093145_0021	137
O.Reg 79/10 s. 90. (1)	CO #004	2012_093145_0021	137

Issued on this 26th day of June, 2013

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

RUTH HILDEBRAND