

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District

159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Public Report

Report Issue Date: July 3, 2025

Inspection Number: 2025-1206-0001

Inspection Type:

Critical Incident

Licensee: The District Municipality of Muskoka

Long Term Care Home and City: Fairvern, Huntsville

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 23-27, 2025

The following intake(s) were inspected:

- Two Intakes, related to infectious disease outbreaks
- One Intake, related to alleged resident to resident abuse

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Prevention of Abuse and Neglect

INSPECTION RESULTS

WRITTEN NOTIFICATION: Infection Prevention and Control Program

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NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

The licensee has failed to ensure that the Infection Prevention and Control (IPAC) Standard for Long-Term Care Homes issued by the Director was complied with.

In accordance with additional requirement 10.4 (h) of the IPAC Standard for Long-Term Care Homes (April 2022, revised September 2023), the licensee has failed to ensure that the hand hygiene program included support for residents to perform hand hygiene prior to receiving meals and snacks.

Specifically, the Inspector observed residents that had entered the dining room at two separate meal times and had not been offered or encouraged to complete hand hygiene prior to their meal service. The meal options for both days required the residents to use their hands directly.

Sources: Inspector observations; IPAC Standard for Long-Term Care Homes issues April 2022, last revised September 2023; Interviews with IPAC Lead and PSW

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