

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: May 1, 2025

Inspection Number: 2025-1819-0003

Inspection Type:

Critical Incident
Follow up

Licensee: CVH (No. 7) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)

Long Term Care Home and City: Southbridge Kemptville, Kemptville

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 29 and 30, 2025 and May 1, 2025.

The following Critical Incident (CI) intake(s) were inspected:

- Intake #00141210 (CI #3060-000014-25) - related to an outbreak; and
- Intake: #00144627 (CI #3060-000019-25) - alleged neglect of a resident by a staff member.

The following Follow-Up (FU) intake(s) were inspected:

- Intake #00141787 - FU #1 to compliance order (CO) #1 related to O. Reg. 246/22 - s. 102 (2) (b) Infection Prevention and Control from workspace #2025-1819-0002 with a compliance due date (CDD) of April 7, 2025.

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

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Order #001 from Inspection #2025-1819-0002 related to O. Reg. 246/22, s. 102 (2)
(b)

The following **Inspection Protocols** were used during this inspection:

Contenance Care
Infection Prevention and Control
Prevention of Abuse and Neglect

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.