

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District
159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Public Report

Report Issue Date: January 16, 2026

Inspection Number: 2026-1843-0001

Inspection Type:
Proactive Compliance Inspection

Licensee: 2063414 Investment LP, by its general partner, 2063414 Ontario Limited

Long Term Care Home and City: Northern Heights Community, North Bay

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: January 12 - 16, 2026.

The following intake was inspected:

- Intake: #00164825 - Proactive Compliance Inspection

The following **Inspection Protocols** were used during this inspection:

- Skin and Wound Prevention and Management
- Resident Care and Support Services
- Medication Management
- Food, Nutrition and Hydration
- Residents' and Family Councils
- Infection Prevention and Control
- Safe and Secure Home
- Prevention of Abuse and Neglect
- Staffing, Training and Care Standards
- Quality Improvement
- Residents' Rights and Choices
- Pain Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Skin and wound care

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NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (iv)

Skin and wound care

s. 55 (2) Every licensee of a long-term care home shall ensure that,

(b) a resident exhibiting altered skin integrity, including skin breakdown, pressure injuries, skin tears or wounds,

(iv) is reassessed at least weekly by an authorized person described in subsection (2.1), if clinically indicated;

A resident that had altered skin integrity required ongoing treatment. A review of their health care records identified that there were two occasions where the wound assessments were not completed weekly.

Sources: A resident's health care records; the home's policy titled, "Skin and Wound Care Management Protocol", #VII-G-10.90, last revised October 2025; interviews with the resident and staff.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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