



Ministry of Health and Long-Term Care

Inspection Report under the Long-Term Care Homes Act, 2007

Ministère de la Santé et des Soins de longue durée

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

**Health System Accountability and Performance Division
Performance Improvement and Compliance Branch
Division de la responsabilisation et de la performance du système de santé
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Public Copy/Copie du public

Date(s) of inspection/Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/Genre d'inspection
Dec 22, 2011; Jan 3, 2012	2011_072120_0068	Critical Incident

Licensee/Titulaire de permis

REGENCY LTC OPERATING LP ON BEHALF OF REGENCY
100 Milverton Drive, Suite 700, MISSISSAUGA, ON, L5R-4H1

Long-Term Care Home/Foyer de soins de longue durée

THE BRANT CENTRE
1182 NORTSHORE BLVD. EAST, BURLINGTON, ON, L7S-1C5

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

BERNADETTE SUSNIK (120)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Critical Incident inspection.

During the course of the inspection, the inspector(s) spoke with the Administrator and Director of Care regarding falls prevention (H-000524-11).

During the course of the inspection, the inspector(s) reviewed the identified resident's plan of care and progress notes, the home's policies and procedures related to lifts and transfers, staff participation in lift and transfer training and the home's investigative notes related to the incident.

Note: This is a copy of the original inspection report #2011-159120-0016 conducted on June 30, 2011. IQS was not functional at the time to enter data. Please find the original report on the Y drive under the home name and log #H-000524-11. The public copy however was completed on IQS and was given the number 2011-159321-0016.

The following Inspection Protocols were used during this inspection:

Falls Prevention

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON-RESPECT DES EXIGENCES

Legend WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	Legendé WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 6. Plan of care
Specifically failed to comply with the following subsections:
s. 6. (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan. 2007, c. 8, s. 6 (7).
Findings/Faits saillants :

An identified resident was assessed as "high risk" for falls and required the assistance of two persons when being transferred from their wheelchair to their bed etc. This is clearly specified in the resident's plan of care. A Personal Service Worker in March 2011, transferred the resident from their wheelchair onto the toilet and then back into their wheelchair and then from the wheelchair onto their bed, without the assistance of another worker, thereby potentially jeopardizing the safety of the resident. A transfer logo was clearly posted on the resident's overbed light indicating that all transfers are to be with 2 persons. The worker was disciplined and re-educated with respect to the home's lift and transfer policy.

Issued on this 3rd day of January, 2012
Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs