



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévüe le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
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Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
March 10, 2011	2011_147_2472_10Mar142357	Critical Incident – H-02547
Licensee/Titulaire Vigour Limited Partnership on behalf of Vigour General Partner Inc. 302 Town Centre Blvd. Suite #200 Markham, ON L3R 0E8 Fax: 905-415-7623		
Long-Term Care Home/Foyer de soins de longue durée Leisureworld Mississauga 2250 Hurontario Street Mississauga, ON L5B 1M8		
Name of Inspector Laleh Newell - 147		
Inspection Summary/Sommaire d'inspection		

The purpose of this inspection was to conduct a Complaint Incident inspection related to improper care by the home's staff following a fall.

During the course of the inspection, the inspector spoke with:

Director of Care, Administrator, staff on the unit and observed the resident.

During the course of the inspection, the inspector:

Reviewed the Internal incident report, the internal investigation report, and the personnel file of staff who were involved in the incident. Reviewed resident health care record, policy and procedures related to falls, observed care, toured the home and observed staff in routine duties.

The following Inspection Protocols were used during this inspection:

Falls Prevention

Findings of Non-Compliance were found during this inspection. The following action was taken:

[1] WN

[1]VPC

WN #1 The Licensee has failed to comply with – O.Reg. 79/10, s. 8(1)(b)

Where the Act or this Regulation requires the licensee of a long-term care home to have, institute or otherwise put in place any plan, policy, protocol, procedure, strategy or system, the licensee is required to ensure that the plan, policy, protocol, procedure, strategy or system,

(b) is complied with.

Findings:

1. It was reported in 2010 that an identified resident was found by the staff on the bathroom floor.
2. According to the home's Falls Prevention Policy the registered staff are to assess resident post fall prior to resident being moved.
3. The documentation in the progress notes and the resident incident report indicate the two personal support workers who found the resident on the bathroom floor picked the resident up without having the resident assessed by the registered staff.
4. The resident was subsequently sent to hospital for further assessment related to complaining of extreme pain, where the resident was diagnosed with an injury and required surgery.

Inspector ID #: 147

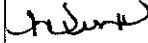
VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure all staff comply with the post fall policy, to be implemented voluntarily.



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d'inspection prévue
le *Loi de 2007 les
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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. 
Title: _____ Date: _____	Revised for the purpose of publication - Sept 29, 2011 Date of Report: (if different from date(s) of inspection).