



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévus le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

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Dates of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
October 13,14, 2010	2010_113_2460_13Oct151323	Complaint Log # T0329

Licensee/Titulaire
Extencicare Southwestern Ontario Inc., 3000 Steeles Avenue East, Suite 700, Markham, ON, L3R 9W2

Long-Term Care Home/Foyer de soins de longue durée
Extencicare Bayview, 550 Cummer Avenue, North York, ON M2K 2M2

Name of Inspector(s)/Nom de l'inspecteur(s)
Jane Carruthers (113)

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection regarding odours, cleanliness, pest control, safety issues and hot weather protocols.

During the course of the inspection, the inspectors spoke with: the Administrator, Acting Director Of Care, Environmental Service Manager, Registered Nursing Staff and front line nursing staff.

During the course of the inspection, the inspector: conducted a walk-through of the home, and, documentation was reviewed including the Home's hot weather protocols, pest control visits, and Resident chart.

The following Inspection Protocols were used in part or in whole during this inspection:
Housekeeping Inspection Protocol
Nutrition and Hydration Protocol
Safe and Secure Home Inspection Protocol

Findings of Non-Compliance were found during this inspection. The following action was taken:

[1] WN
[1] VPC

WN #1: The Licensee has failed to comply with O. Reg. 79/10 s. 20. (1). Every licensee of a long-term care home shall ensure that a written hot weather related illness prevention and management plan for the home that meets the needs of the residents is developed in accordance with evidence-based practices and, if there are none, in accordance with prevailing practices and is implemented when required to address the adverse effects on residents related to heat.

Findings:

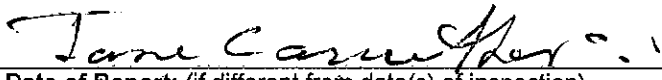
1. In the Home's hot weather prevention and management plan, there is nothing to indicate that there is a plan in place as to when to communicate and implement the home's hot weather policies to address the adverse effects on residents related to heat.

Inspector ID #: 113

Additional Required Actions:

VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance so that there is a plan in place for declaring when the hot weather policy for the home is to be implemented. This plan is to be implemented voluntarily.

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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.	
Title: _____ Date: _____		 Date of Report: (if different from date(s) of inspection). Dec 2/2010	