

Public Report

Report Issue Date: August 22, 2025

Inspection Number: 2025-1072-0003

Inspection Type:
Critical Incident

Licensee: Extendicare (Canada) Inc.

Long Term Care Home and City: Extendicare Bayview, North York

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): August 13-15, 18-22, 2025.

The following Critical Incident (CI) intake(s) were inspected:

- ▢ Intakes #00150764-CI #2460-000010-25 and #00152798-CI #2460-000013-25 were related to fall prevention and management.
- ▢ Intake #00152873-CI #2460-000014-25 was related to infection prevention and control.
- ▢ Intake #00152658-CI #2460-000012-25 was related to resident care and services.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Reports re critical incidents

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 115 (1) 5.

Reports re critical incidents

s. 115 (1) Every licensee of a long-term care home shall ensure that the Director is

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Long-Term Care Operations Division
Long-Term Care Inspections Branch

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immediately informed, in as much detail as is possible in the circumstances, of each of the following incidents in the home, followed by the report required under subsection (5):

5. An outbreak of a disease of public health significance or communicable disease as defined in the Health Protection and Promotion Act.

The licensee has failed to ensure that the Director was immediately informed of a communicable disease outbreak that was declared in the home by Toronto Public Health (TPH).

Sources: Critical incident report #2460-000014-25, TPH Letter, email communication declaring the new outbreak to the IPAC lead, and interview with IPAC lead.