



**Ministry of Health and Long-Term Care**

**Ministère de la Santé et des Soins de longue durée**

**Inspection Report under the Long-Term Care Homes Act, 2007**

**Rapport d'inspection sous la Loi de 2007 sur les foyers de soins de longue durée**

**Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch**

**Division de la responsabilisation et de la performance du système de santé  
Direction de l'amélioration de la performance et de la conformité**

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**Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
May 5, 2014	2014_327570_0001	O-000570-13, O-000364-13	Critical Incident System

**Licensee/Titulaire de permis**

EXTENDICARE TORONTO INC  
3000 STEELES AVENUE EAST, SUITE 700, MARKHAM, ON, L3R-9W2

**Long-Term Care Home/Foyer de soins de longue durée**

EXTENDICARE GUILDWOOD  
60 GUILDWOOD PARKWAY, SCARBOROUGH, ON, M1E-1N9

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

SAMI JAROUR (570)

**Inspection Summary/Résumé de l'inspection**



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**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): March 10, 11, 2014 and April 2, 2014**

**Two critical incident inspections were completed concurrently. Log O-000364-13 and Log O-000570-13.**

**During the course of the inspection, the inspector(s) spoke with Administrator, Director of Care (DOC), Registered Nurse (RN), Registered Practical Nurse (RPN), Personal Support Workers (PSW), Receptionist, Substitute Decision Maker (SDM) of Resident #002**

**During the course of the inspection, the inspector(s) reviewed medical records, policies related to falls and missing residents; observed resident #002**

**PLEASE NOTE: The following two non-compliance were identified:**

**Non-compliance with O.Reg 79/10, s. 8. Policies, etc., to be complied with related to the home's falls prevention, post fall assessment and missing resident policies.**

**This non-compliance [s. 8. (1) (b)] was issued in Inspection #2014\_328571\_0001, conducted on March 10, 11 and April 2, 2014, and is contained in the Report of the that inspection.**

**Non-compliance with O.Reg 79/10, s. 107. Reports of critical incidents in respect to a missing resident for less than three hours and who returns to the home with no injury or adverse change in condition [s. 107.(3)], and an injury of which a person is taken to hospital. [s. 107.(3)4.]**

**This non-compliance [s. 107.(3)] and [s. 107.(3)4.] was issued in Inspection #2014\_328571\_0001, conducted on March 10, 11 and April 2, 2014, and is contained in the Report of the that inspection.**

**The following Inspection Protocols were used during this inspection:**



**Critical Incident Response  
Falls Prevention  
Hospitalization and Change in Condition  
Responsive Behaviours**

**There are no findings of Non-Compliance as a result of this inspection.**

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>



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**Issued on this 5th day of May, 2014**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

*Sami Jarour*