

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Toronto District**

5700 Yonge Street, 5th Floor  
Toronto, ON, M2M 4K5  
Telephone: (866) 311-8002

## Public Report

**Report Issue Date:** July 31, 2025

**Inspection Number:** 2025-1054-0004

**Inspection Type:**

Critical Incident

**Licensee:** Extendicare (Canada) Inc.

**Long Term Care Home and City:** Extendicare Guildwood, Scarborough

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 28-31, 2025.

The following Critical Incident (CI) intakes were inspected:

- Intake: #00148833/ CI #2164-000020-25 was related to medication management.
- Intake: #00151314/ CI #2164-000023-25 was related to falls prevention and management.

The following **Inspection Protocols** were used during this inspection:

Medication Management  
Falls Prevention and Management

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: ADMINISTRATION OF DRUGS

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NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 140 (2)**

Administration of drugs

s. 140 (2) The licensee shall ensure that drugs are administered to residents in accordance with the directions for use specified by the prescriber. O. Reg. 246/22, s. 140 (2).

The licensee has failed to ensure that a medication administered to a resident was in accordance with the directions for use specified by the prescriber.

A resident was administered a medication in a manner that did not align with the dosage and administration method outlined in their medical directive.

**Sources:** Resident's clinical records, and interviews with staff.