



**Inspection Report  
under the Long-Term  
Care Homes Act, 2007**

**Rapport d'inspection  
prevue le Loi de 2007  
les foyers de soins de  
longue durée**

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

Ottawa Service Area Office  
347 Preston St., 4<sup>th</sup> Floor  
Ottawa ON K1S 3J4

Bureau régional de services de Ottawa  
347, rue Preston, 4<sup>iem</sup> étage  
Ottawa ON K1S 3J4

**Ministère de la Santé et des Soins de  
longue durée**

Telephone: 613-569-5602  
Facsimilie: 613-569-9670

Téléphone: 613-569-5602  
Télécopieur: 613-569-9670

Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la  
conformité

Licensee Copy/Copie du Titulaire  Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection November 26, 2010	Inspection No/ d'inspection 2010_104_2164_26Nov101745	Type of Inspection/Genre d'inspection Complaint: O-001894
Licensee/Titulaire Extendicare Toronto Inc. [a subsidiary of Extendicare (Canada) Inc] 3000 Steeles Avenue East, Suite 700, Markham, ON, L3R 9W2 Fax: 905-470-5588		
Long-Term Care Home/Foyer de soins de longue durée Extendicare Guildwood 60 Guildwood Parkway, Scarborough, ON, M1E 1N9 Fax: 416-269-5123		
Name of Inspector(s)/Nom de l'inspecteur(s) Judy Macaulay, Inspector ID #104		

**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct a complaint inspection related to analgesic administration, mobility, physiotherapy treatment, and staff interactions with regard to identified residents.

During the course of the inspection, the inspector spoke with the Administrator, the Director of Care and Assistant Director of Care, the Food Service Supervisor, the physiotherapist and assistant, several registered nursing staff and PSW staff, the RAI coordinator and one of the identified residents.

During the course of the inspection, the inspector reviewed these residents' records including the Medication Administration Records and the physiotherapy records, and observed interactions between staff and residents.

The following Inspection Protocol was used during this inspection:  
Dignity, Choice and Privacy

- There are no findings of Non-Compliance as a result of this inspection.
- A finding of Non-Compliance was found during this inspection.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
Title: _____ Date: _____	<i>Judy Macaulay, LTCH Inspector - nursing</i> Date of Report : <i>Dec. 23, 2010</i>