



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ottawa Service Area Office
347 Preston St., 4th Floor
Ottawa ON K1S 3J4

Bureau régional de services d'Ottawa
347, rue Preston, 4^{ième} étage
Ottawa ON K1S 3J4

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Telephone: 613-569-5602
Facsimile: 613-569-9670

Téléphone: 613-569-5602
Télécopieur: 613-569-9670

Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection October 14 and 15, 2010	Inspection No/ d'inspection 2010_104_2164_14Oct111201	Type of Inspection/Genre d'inspection Critical Incident: O-000962
--	---	---

Licensee/Titulaire
Extendicare Toronto Inc. [a subsidiary of Extendicare (Canada) Inc]
3000 Steeles Avenue East, Suite 700, Markham, ON, L3R 9W2
Fax: 905-470-5588

Long-Term Care Home/Foyer de soins de longue durée
Extendicare Guildwood
60 Guildwood Parkway, Scarborough, ON, M1E 1N9
Fax: 416-269-5123

Name of Inspector(s)/Nom de l'inspecteur(s)
Judy Macaulay, # 104

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct an inspection related to a critical incident which resulted in injury to an identified resident during the provision of care.

During the course of the inspection, the inspector spoke with the Administrator, the Director of Care, the Clinical Care Coordinator, the RAI coordinator, the Physiotherapist assistant, and several PSW staff.

During the course of the inspection, the inspector reviewed the identified resident's records and observed the resident and their room.

The following Inspection Protocol was used during this inspection:
Personal Support Services

Findings of Non-Compliance were found during this inspection. The following action was taken:

- 1. WN



NON-COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with LTCHA, 2007, S.O. 2007, c.8, s.6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

Findings:

1. The plan of care for an identified resident noted two staff were required for care related to the resident's condition.
2. This resident's care was provided by only one PSW staff on an identified day.
3. This resident sustained an injury during the provision of their care.
4. This resident's care was not provided as specified in the plan of care.

Inspector ID #: 104

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division
representative/Signature du (de la) représentant(e) de la Division de la
responsabilisation et de la performance du système de santé.

Title: **Date:**

Date of Report:

Macaulay, LTCH inspector - nursing
Dec. 23, 2010