



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Hamilton Service Area Office
119 King Street West, 11th Floor
Hamilton ON L8P 4Y7

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**Ministère de la Santé et des Soins de
longue durée**

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Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

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Date of inspection/Date de l'inspection January 31, 2011	Inspection No/ d'inspection 2011_159_2892_28Jan151340	Type of Inspection/Genre d'inspection H-02953 Complaint
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Licensee/Titulaire
Extendicare (Canada) Inc.
3000 Steels Avenue East Suite 700, Markham ON L3R 9W2

Long-Term Care Home/Foyer de soins de longue durée
Extendicare Halton Hills
9 Lindsay Court, Georgetown ON L7G 6G9

Name of Inspector/Nom de l'inspecteur(s)
Asha Sehgal

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection.

During the course of the inspection, the inspector spoke with: Administrator, Director of Care, Residents, Registered Nurse and PSWs.

During the course of the inspection, the inspector: Interview staff, Review resident health records, Observed noon meal, visited residents in rooms, checked call bells.

The following Inspection Protocols were used during this inspection:
Personal Support Services

There are no findings of Non-Compliance as a result of this inspection.



Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.	
Title: _____ Date: _____		Date of Report: (if different from date(s) of inspection). Feb 3, 2011	