

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: October 16, 2025

Inspection Number: 2025-1078-0007

Inspection Type:

Critical Incident

Licensee: Extendicare (Canada) Inc.

Long Term Care Home and City: Extendicare Starwood, Nepean

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 9, 10, 14, 16, 2025.

The following Critical Incidents (CI) were inspected:

- Intake: #00153780 / CI #2485-000016-25 related to an enteric outbreak.
- Intake: #00159067 / CI #2485-000018-25 related to a respiratory outbreak.
- Intake: #00159067 / CI #2485-000019-25 - related to a Fall of resident with injury.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Falls Prevention and Management

INSPECTION RESULTS

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.