



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévue le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Sudbury Service Area Office
159 Cedar Street, Suite 603
Sudbury ON P3E 6A5

Bureau régional de services de Sudbury
159, rue Cedar, Bureau 603
Sudbury ON P3E 6A5

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé

Telephone: 705-564-3130
Facsimile: 705-564-3133

Téléphone: 705-564-3130
Télécopieur: 705-564-3133

Direction de l'amélioration de la performance et de la
conformité

<input type="checkbox"/> Licensee Copy/Copie du Titulaire <input checked="" type="checkbox"/> Public Copy/Copie Public		
Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
April 26, 27 - 2011	2011_133_2604_26Apr144646	Complaint Log # S-001192-11 and Log # S-001205-11
Licensee/Titulaire		
Extendicare Northwestern Ontario Inc. [a subsidiary of Extendicare (Canada) Inc.] 3000 Steeles Avenue East Suite 700 Markham, Ontario L3R 9W2 Fax: 905-470-5588		
Long-Term Care Home/Foyer de soins de longue durée		
Extendicare York 333 York Street Sudbury, Ontario P3E-5J3		
Name of Inspector(s)/Nom de l'inspecteur(s)		
Jessica Lapensée, #133		
Inspection Summary/Sommaire d'inspection		

The purpose of this inspection was to conduct a complaint inspection related to the condition of the home's roof and to the management of enteric outbreak #2261-2011-026 which was declared on April 16th, 2011.

During the course of the inspection, the inspector spoke with the administrator, the director of care, the environmental services supervisor, registered nursing staff, personal support workers, residents and resident's family members.

During the course of the inspection, the inspector conducted a walk-through of all resident home areas and various resident's bedrooms, observed residents, observed staff practices, reviewed maintenance related documentation and infection prevention and control related documentation.

The following Inspection Protocols were used during this inspection:

Accommodation Services – Maintenance
Infection Prevention and Control

Findings of Non-Compliance were found during this inspection. The following action was taken:

1 WN

NON-COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with the LTCHA, 2007, S.O. 2007, c.8, s.15 (2) (c) Every licensee of a long term care home shall ensure that the home, furnishings and equipment are maintained in a safe condition and in a good state of repair.

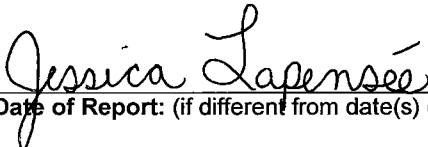
Findings:

- a) The licensee has failed to ensure that the roof of Extendicare York is maintained in a good state of repair. On April 26, 2011, the inspector observed water stained ceiling tiles along the East wing hallway of the 6th floor. Staff and residents in the area stated that the roof began leaking the week of

April 18, 2011 and that wet ceiling tiles in resident's bedrooms had since been removed and replaced. A wall common to two bedrooms located in the East wing of the 6th floor had sustained water damage as a result of the leaking. The inspector observed that repairs to this wall had been completed except for replacement of the baseboards.

- b) The administrator and the environmental services manager confirmed to the inspector that the roof has been leaking in the area of the East wing of the 6th floor. They were aware of the leak on April 18, 2011 and the roofing company, "Semple Gooder Northern Limited", was at the home on April 19, 2011 to assess the scope of remediation work required. A quote was provided and approved on April 19, 2011. The re-roofing project was scheduled to begin on May 1, 2011 but was delayed by the roofing company. The administrator confirmed with the inspector that the re-roofing project began on May 6, 2011.

Inspector ID #:	Jessica Lapensée, #133
------------------------	------------------------

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.	
 			
Title:	Date:	Date of Report: (if different from date(s) of inspection).	
		